

SWIM SEASON FAQs

GENERAL QUESTIONS

- **Where is Blue Hole Regional Park located?**
 - The park is located in Wimberley, Texas. 333 Blue Hole Lane Wimberley, TX 78676.
- **What are the hours of operation for Blue Hole Regional Park?**
 - Blue Hole Regional Park hours are 8 a.m. to Sunset. The park amenities including hiking, biking, playgrounds, picnic areas, and sport fields are open and free during those set hours.
 - The park gate closes and locks at sunset. Anyone park staff are unable to find in the park at closing time, will be locked in the park, and will need to call the Sheriff's Department to be let out of the park.
 - The park is closed on Thanksgiving Day and Christmas Day.
- **What are the hours of operation for swimming?**
 - Swim hours are 9 a.m. to 6 p.m.
 - AM time slot is 9 a.m. to 1 p.m.
 - PM time slot is 2 p.m. to 6 p.m.
- **What are the swim area rules?**
 - No pets on the swim lawn
 - No alcohol
 - No smoking or vaping
 - No glass
 - No bikes
 - No drones
 - No grills
 - No climbing trees
 - No littering
 - Foul language and disorderly conduct are prohibited
- **Do you accept walk ups for swimming?**
 - No – reservations must be made in advance to enter the swim area. These reservations must be made online as we do not have the ability to make reservations on-site for you. Reservations are not required to enter the park itself, just the swim area during the swim season.
- **Do I need a reservation if I don't want to swim?**
 - A reservation is only required to enter the swim area during the swim season. There is no admittance to the swim area without a reservation. This includes people who do not plan to swim. If you would like to view the swim area, but do not wish to make a reservation, we suggest you visit our Overlook Trail which offers a view of the swim area from above the bluff.
- **Why is Blue Hole open for swimming when Jacob's Well is closed for swimming?**

- Jacob's Well is the primary spring source of water into Cypress Creek. However, Cypress Creek has many seeps and springs in the creek bed downstream from Jacob's Well. Because of this, the Blue Hole swim area may remain open even if Jacob's Well is closed.
- **Is the water safe to swim in?**
 - The water quality is tested regularly by trained professionals. To see these test results [please visit this site](#). Swimming access at Blue Hole is contingent on precipitation and groundwater flow. If bacteria and/or visibility conditions become unsafe, swimming will be suspended. We will monitor those conditions daily and update information on our website and social media pages.
- **What's the inclement weather policy?**
 - Blue Hole does not close for rain. If lightning comes within a 10-mile radius, the swimming area will be evacuated and closed for 30 minutes. After those 30 minutes are up, the radar will be checked. If lightning is still within 10 miles of Blue Hole, we will close for 30 more minutes. This pattern will continue until lightning is more than 10 miles away from Blue Hole.
 - If the swimming area is closed for 50% or more of your reservation time, half day pass holders will receive a full refund. Please be advised that the entire park, including the swim area, is subject to closure during severe weather and for special events approved in advance by the City of Wimberley.
- **Is there an age limit?**
 - During regular swim hours: any children 12 or under must be supervised by an adult (18 years or older) at all times. Children 13 and up may be unsupervised. All swimming is at your own risk and no lifeguards are on duty. Parents/guardians are responsible for the actions of their children.
- **Do Wimberley residents get any discounts or perks?**
 - Yes – Wimberley residents have the ability to purchase season passes beginning March 1st. Non-residents may purchase season passes beginning April 1st. Wimberley residents also get a discounted price for half day passes and season passes. Additionally, only Wimberley residents may participate in the Wimberley Nights program.
- **Is parking free?**
 - Yes – the parking lot is about a 3-minute walk from the swimming area. Overflow parking is about a 5-10 minute walk from the swimming area. The City of Wimberley is not responsible for lost, stolen, or damaged personal items. We do not recommend leaving valuables inside vehicles.
- **How deep is the water?**
 - It depends on the area. The depth ranges from 1 to 18+ feet.
- **Do you provide lifejackets?**
 - Yes – lifejackets are available at no extra cost. Lifejackets are available on a first come, first served basis. Please return the lifejackets when you are finished swimming. You are welcome to bring your own lifejacket.
- **Can I bring a kayak or stand-up paddleboard?**

- No – there are no watercraft (including inflatable watercraft) launch sites at Blue Hole Regional Park. [Please visit this link](#) to learn more about nearby public river access sites.
- **Can I bring an inflatable float like a tube?**
 - Personal small inflatables are allowed in the swim area. Large rafts, or other extra-large inflatables are not allowed. Please be respectful to all people in the swim area.
- **Can I bring a pop-up canopy or umbrella?**
 - Yes – as long as it is smaller than 10 feet by 10 feet. No stakes are allowed to be inserted into the swim lawn.
- **Can I bring chairs?**
 - You are welcome to bring lawn chairs, blankets, and other picnicking equipment.
- **Can I bring my dog?**
 - No pets are allowed in the swim lawn. This is an ecologically sensitive area. Service animals are welcome and must remain on leash and may not enter the water. Guests are required to pick up after their service animals.
- **Can I bring a speaker for music?**
 - Yes, however, all music must be kept at a low volume. You are sharing a contained space with over 200 other people. If a staff member receives a complaint about loud or inappropriate music, you will be asked to turn it down or turn it off.
- **Can I bring food and drinks?**
 - No alcohol. No glass. No personal grills. Permanent grills are available first come-first serve outside of the swim area near the parking lot. All other food and drinks are welcome. Small coolers are welcome. Please dispose of all trash appropriately.
- **Do you sell t-shirts and other merchandise?**
 - Yes – this merchandise (shirts, hats, towels, etc.) is available for purchase at the check-in window. Cards only – no cash.
- **Can I jump from the trees?**
 - Absolutely not. The trees that line the swimming area are hundreds of years old and we want to respect them as best as we can. Anyone seen climbing trees will be removed from the swim area, with no refund for half day passes or season passes. No exceptions.
- **Are there any snakes or alligators in the water?**
 - Cypress Creek is full of wonderful wildlife! This includes various species of fish, turtles, and yes – snakes. Snakes are cautious of people and do not like to be in areas with people nearby. Because the Blue Hole swim area is a busy place, it is very rare a snake is seen in this area. There are no alligators in Cypress Creek. Do not deliberately touch any wildlife.
- **Is fishing allowed?**
 - No fishing is allowed in Blue Hole Regional Park– for information about where to fish nearby [please visit this link](#).

- **Are there restrooms or changing facilities?**
 - There are restrooms and changing facilities near the swim lawn. There are no showers available in the park.
- **Is there a storage facility where I can store my items while I swim?**
 - No – we recommend leaving all valuables at home. The City of Wimberley is not responsible for lost, stolen, or damaged personal items.
- **Are there picnic tables?**
 - Yes – the picnic tables are available to rent during the checkout process when purchasing a half day pass. For season pass holders, picnic tables are available to rent depending on availability at the time of your visit. Ask the attendant on duty for additional information.
- **What's the weather like?**
 - To view current and future weather for Blue Hole Regional Park please [visit this website](#).
- **Can I smoke/vape?**
 - No – you will be asked to leave if you are smoking or vaping in the park, this includes the parking lot.
- **Are there lifeguards on duty?**
 - No – all swimming is at your own risk.
- **Once I've checked in for my reservation can I leave the swim area and re-enter?**
 - Yes – as long as you are still wearing your wristband re-entry is allowed during your allocated time slot.

HALF DAY PASS QUESTIONS

- **When can I begin buying half day passes?**
 - March 1st for Wimberley Residents and Non-Residents
- **How much does it cost to buy a half day pass?**

AGES	PRICE PER SLOT
Adult (ages 13-59)	\$12
Youth (ages 4-12)	\$8
Senior (ages 60+)	\$8
Military (ages 17+)	\$8
3 and under	FREE
Wimberley Resident (all ages)	\$6

- **If I buy a half day pass, can I swim all day?**
 - If you would like to swim all day, you will need to reserve both the AM and the PM time slots.
 - AM time slot is 9 a.m. to 1 p.m.
 - PM time slot is 2 p.m. to 6 p.m.
 - If you buy both time slots, you will be allowed to stay from 1-2 p.m. as well.
- **How do I make a reservation for a half day pass?**
 - [Visit this link](#). We are unable to accept walk ups. A reservation must be made online in advance.
- **I made my half day pass reservation for the wrong day – can I edit it?**
 - Yes, follow the instructions on your confirmation email. You will only be able to move the reservation to a date with availability. If we are sold out for that day, you will need to select another date.
- **How do I cancel my reservation?**
 - Swimming reservations can be canceled up to a week before the date of the original booking for a 75% refund. Use the link in your confirmation email to cancel your reservation.
- **If the swim area is closed by the City of Wimberley, do I get a refund for my half day pass?**
 - Yes – if the swim area is closed by the City of Wimberley for any reason, all half day passes will be fully refunded.

SEASON PASS QUESTIONS

- **When can I begin buying season passes?**
 - March 1st for Wimberley Residents
 - April 1st for Non-Residents
- **How much does a season pass cost?**

PASS TYPE	PRICE PER PASS
Adult (ages 13-59)	\$150
Youth (ages 4-12)	\$125
Senior (ages 60+)	\$125
Military (ages 17+)	\$125
Wimberley Resident (all ages)	\$100

- **How do I purchase a season pass?**
 - [Visit this link.](#) We are unable to accept in person payment for season passes.
- **Do I need to pick up my physical season pass card?**
 - Yes – the physical season pass card must be shown for entry each time you come to swim. We do not mail out season pass cards. You must pick up the season pass card in person. You can pick up your season pass card the first time you come to swim.
- **Do I need to show an ID when I pick up my season pass card?**
 - At the time you pick up your season pass card your ID will be verified to match the name and address on the season pass. Your picture will be taken and attached to your profile in our system. After this, you will not have to bring your ID every time you come to swim, but be sure to bring your season pass card every time you come to swim.
- **Can I pick up my season pass card the first time I come to swim?**
 - Yes. Season Pass cards will be available to pick up beginning May 1st.
- **What do I do if I lose my season pass card?**
 - A replacement card can be issued to you. The fee is \$10 for a replacement card.
- **Can I swim all day if I have a season pass?**
 - Yes – season pass holders can swim all open swim hours (9 a.m. to 6 p.m.) Please be advised the Blue Hole Nature Camp uses the swim area from 1 to 2 p.m. and season pass holders will be asked to move to the deeper end of the swim area during this time only.
- **Can I get a refund for my season pass?**
 - No – we are unable to refund season passes. No exceptions. When purchasing a season pass, you agree to this term.
- **If the swim area is closed by the City of Wimberley, do I get a refund for my season pass?**
 - No – there are no refunds for season passes – no exceptions. Swimming access at Blue Hole is contingent on precipitation and groundwater flow. If bacteria and/or

visibility conditions become unsafe, swimming will be suspended. Those purchasing a season pass understand that the swim area may be closed earlier in the season than anticipated. When purchasing a season pass, you agree to this term.

- **Is it okay if I let someone else use my season pass?**
 - No – season passes are non-transferable and are only to be used by the person whose name is on the pass. Season passes will be revoked if the name and/or picture do not match the person presenting the pass.
- **Do I need to bring my ID every time I use my season pass?**
 - Not always – when your season pass is scanned your picture will show up in our system. If the picture that shows up does not match the person presenting the pass you will be asked to present ID.
- **What if weather conditions or other factors cut my reservation time short?**
 - There are no refunds for season passes – no exceptions. Season passes cannot be transferred to another year. When purchasing a season pass, you agree to this term.

WIMBERLEY NIGHTS QUESTIONS

- **What are the age restrictions for the Wimberley Nights program?**
 - It is mandatory for guests under 18 years of age to be accompanied by an adult (someone 18 years or older) at all times when in the swim area during the Wimberley Nights program. One adult can bring up to 10 children with them.
- **What is the Wimberley Nights Zero Tolerance Policy?**
 - In order to prioritize the safety and overall experience of all, we reserve the right to promptly and without prior notice expel individuals who violate any park rules.
 - Rules include:
 - No pets on the swim lawn
 - No alcohol
 - No smoking or vaping
 - No glass
 - No bikes
 - No drones
 - No grills
 - No climbing trees
 - No littering
 - Foul language and disorderly conduct are prohibited!
- **What are the hours for the Wimberley Nights program?**
 - Mondays, Wednesdays, and Fridays
 - May 1st through Labor Day
 - 6:30 to 8:30 p.m.
- **Do I have to make a reservation?**

- No – this program is first come first served. Maximum capacity is 280. We are unable to allow more than 280 people for this program. Arrive early to ensure entry.
- **How much does the Wimberley Nights program cost?**
 - \$2 per person. **No cash accepted.**
 - 3 years and under free.
- **How do I prove I'm a Wimberley Resident?**
 - The simplest way is to show a current ID with a 78676 zip code (drivers license, concealed carry license, voter ID, etc.) You may also bring a utility bill or other piece of mail that shows a 78676 zip code and matches the name on your current ID. School IDs will not be accepted.
- **If I'm a Wimberley Resident, can I bring people with me that are not Wimberley Residents?**
 - Each Wimberley Resident is allowed to bring 10 guests that are not Wimberley Residents with them. These guests will not need to show ID. The price is \$2 per person.
- **Is there a limit of how many people can swim at a time?**
 - The limit is 280 people in the swim area at a time. We are unable to allow more than 280 people for this program. Arrive early to ensure entry.
- **If I'm a Wimberley resident with a season pass, do I have to pay for this program?**
 - No – there is no extra charge for Wimberley Residents who are season pass holders. If a Wimberley Resident season pass holder is bringing guests that do not have a season pass, the guests will need to pay for entry.